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Alternatively, you can write to him at 53 King Street, Manchester M2 4LQ. If your complaint is not satisfactorily resolved under our internal complaints procedure, you may contact the Scottish Legal Complaints Commission (SLCC) either online or in writing, but you need to do so within twelve months of the date your matter completed or our legal services ended. Full details are available from www.scottishlegalcomplaints.com or by writing to The Scottish Legal Complaints Commission, The Stamp Office, 10-14 Waterloo Place, Edinburgh, EH1 3EG.

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